

# SUZO HAPP

GAMING, AMUSEMENT AND INDUSTRIAL COMPONENTS  
Sales, Service, Technical Support  
SERVICE REQUEST FORM



RMA #: \_\_\_\_\_

**Contact Information:**

Company: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Contact Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Fax Number: \_\_\_\_\_

Date: \_\_\_\_\_

E-mail address: \_\_\_\_\_

1. Complete all contact information and service information and fax to (702) 597-5360.

2. Suzo-Happ Group will assign an RMA # and fax back.

3. Clearly mark each box being shipped with the assigned RMA #.

4. Units damaged during shipping or by improper packaging will void warranty.

Printer Software Version \_\_\_\_\_

Model/Part #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

Printer Software Version \_\_\_\_\_

Model/Part #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

Printer Software Version \_\_\_\_\_

Model/Part #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

Printer Software Version \_\_\_\_\_

Model/Part #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

Printer Software Version \_\_\_\_\_

Model/Part #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

Printer Software Version \_\_\_\_\_

Model/Part #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

**Ship to:**

Suzo-Happ Group  
Advanced Electronic Systems Inc  
2015 Helm Dr.  
Las Vegas, NV 89119

Please direct all questions to Marilyn  
Phone: (702) 597-4840 Toll free 1-866-736-2374  
Fax: (702) 597-5360  
E-mail: service@suzohapp.com

